Allianz (II) Partners

13th Annual Vacation Confidence Index

Summer 2021



2021 VACATION CONFIDENCE INDEX

Now in its 13th year, the annual Vacation Confidence Index (VCI) survey analyzes how Americans' vacation habits change with data collected by national polling firm Ipsos.

Highly anticipated by media and a barometer for the health of the travel industry, the VCI analyzes:

- How confident Americans are that they'll take a vacation
- How much Americans plan to spend on a vacation
- Changes to average trip length and if Americans are taking multiple trips
- American sentiment around the return of large-scale ticketed events



2021 VACATION CONFIDENCE INDEX



These insights are findings of an Ipsos poll conducted on behalf of Allianz Partners USA. For this survey, a sample of 2,009 Americans aged 18+ was interviewed online from May 24 to 28, 2021.

The precision of Ipsos online polls is measured using a credibility interval. In this case, the results are accurate to within +/-2.5 percentage points, 19 times out of 20, of what the results would have been had all American adults been polled.



For the purposes of this survey, a vacation is defined as a leisure trip of at least a week to a place that is 100 miles or more from home.

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Key VCI Findings

Vacation Spend

Summer Vacation Spending Set to Shatter Records in 2021

- Total spend likely to eclipse **\$153 Billion** as Americans intend to spend an average of **\$2,122** on their vacation, up from **\$2,037** in 2019 and **\$1,888** in 2020
- This is only the second time in the history of the survey that average spend crossed the \$2,000 threshold and it's the highest anticipated spend since tracking began in 2010
- Compared to last year, 2021's \$153 Billion total spend is a 160% increase in total spend and a 50% increase over 2019
- Americans' income levels also affects the average projected spend, per household:
 - Those who earn more than \$100,000 annually anticipate spending \$2,595 this year
 - Americans who earn below \$50,000 a year project to spend \$1,364 this year

Vacation Total Spend



Vacation Average Spend

Americans' Average Vacation Spend 2010–2021

Amounts in Thousands of Dollars per household \$2,122 \$1,888 \$1,653 2021



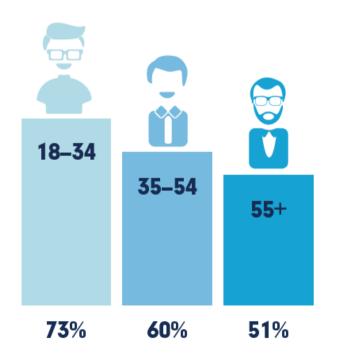
Average \$2,122 spend per vacationing household



Pent-Up Demand Causes Surge in Summer Vacation Intentions

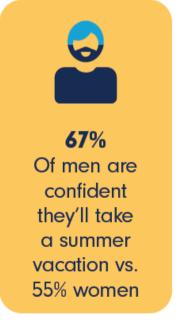
- 60% of Americans are confident they'll take a summer vacation, up from 42% in 2019 and 26% in 2020
- Confidence changes with seniority -- younger travelers are the most confident they will take a summer vacation
 - 73% of Americans 18-34
 - 60% of Americans 35-54
 - 51% of Americans 55+ are confident they will take a summer vacation
- Income also affects summer vacation confidence:
 - 75% of Americans who make more than \$100K are confident
 - 63% of Americans who make \$50-\$100K are confident
 - 42% of Americans who make less than \$50K are confident
- And men (67%) are more confident than women (55%) that they'll take a summer vacation
 - The gender confidence gap has grown pre-pandemic in 2019, men were only five points more likely to take a summer vacation than women

Confidence in taking summer vacation this year 2021





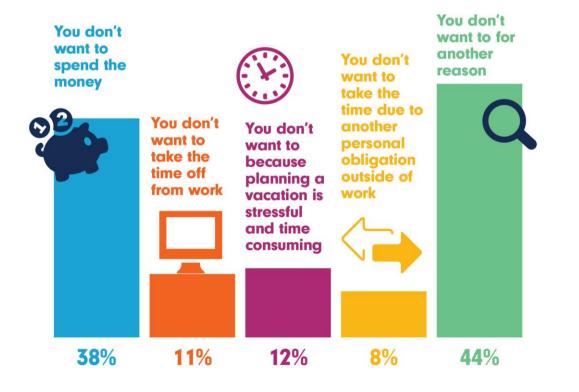


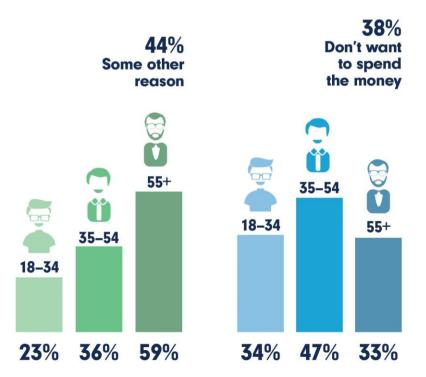


Factors Affecting Confidence

- 29% of Americans said they were not confident they would take a vacation
- 8% said they would take a vacation some other time
- 2% already had taken a summer vacation by the time the survey was conducted
- Top reasons for having low or no confidence about taking a summer vacation include:
 - Money (38%)
 - This is particularly true for 35–54-year-old respondents (47% cited this reason) vs. 18-34 (34%) and 55+ (33%)
 - For another reason (44%)
 - Likely COVID-driven, 59% of Americans 55+ cited this reason vs. 36% 35–54-year-olds and 23% 18–34-year-olds
 - Planning a vacation is stressful or time-consuming (12%)
 - Don't want to take time off work (11%)
 - Another personal obligation outside of work (8%)

Top reasons Americans aren't confident about a summer vacation





Frequency + Length of Trips

'Multi Micro-Cation' Emerges as New Summer Travel Trend

- One in three **(34%)** Americans will take multiple vacations between now and September, favoring shorter trips over the traditional week-long vacation
 - The term **micro-cation** was coined in 2019 and defined as a leisure trip that is <u>four nights or less</u>
- This 'multi micro-cation' trend is popular among 18–34-year-olds: nearly half (46%) say they will take multiple trips
- Overall, two in three (67%) will travel away from home for at least one night
- Average number of trips is 1.2 vacations
- Average trip is just **4 nights** away from home; shorter for those who take trips more often
- Among those who take **4 or 5** trips a year, four in ten spend **2 nights** or less away on those trips
- 44% of Americans are eager to travel and will take the first opportunity they can find to take a vacation
- 51% of these eager travelers will take multiple trips, with 22% intending to take 3 or more trips through September

Multi Micro-Cation a New Trend

Micro-cation: Defined by Allianz Partners as a leisure trip that's fewer than 5 nights.



2 in 3 or 67% Of Americans will travel away from home this summer for at least 1 night



1.2 Vacations:
Average number of trips



4 Nights away: Average trip length





For travelers who take 4 or 5 trips a year over 40% spend just 2 nights (or fewer) away





The "multi micro-cation" trend is popular among 18–34 year old travelers

46% are planning 2+ trips this year



Ticketed Events

Americans Set the Stage for the Return of Live Entertainment

- A majority (55%) of Americans are likely to attend a ticketed concert, festival or event by the end of the year
- **16%** anticipate they will attend three or more events
- Types of events + ticketed transportation Americans are likely to try before the end of the year:
 - 50% Fly on a plane or take a train
 - 43% Attend a ticketed outdoor concert or festival
 - 39% Attend a ticketed indoor concert or festival, performing arts event, etc.
 - 37% Attend a ticketed outdoor sporting event
 - 32% Attend a ticketed indoor sporting event
- Younger Americans are driving the trend **60%** of 18–34-year-old respondents would attend an outdoor event, 57% indoors
- Men are more likely than women to attend an event men plan to attend 1.8, women 1.1
- Top measures that would make attendees feel comfortable: limiting attendees, proof of vaccination, event ticket insurance

Ticketed Events

Americans set the stage for the return of live entertainment 55% 16% 43% 39% Said they Indicated they Plan on Plan to attending at attend three would attend a would attend an least one ticketed event or indoor event or more events ticketed event before the year this year festival outdoors by the end of is completed before the close the year of 2021 The surge in pro-entertainment interest is driven in part by younger Americans (18 to 34-year-old travelers), with 60% noting they are likely to attend an outdoor event and 57% would attend an indoor event.

Top measures Americans say would make them feel comfortable to attend a large-scale ticketed event, indoors and outdoors, include: **Indoor Events Outdoor Events** Limited Numbers: Limiting attendees 36% 36% or providing additional spacing Vaccination: Attendees showing vaccine proof 34% 30% or if unvaccinated, proof of negative Covid test Masks: Mandatory mask requirement 31% 28% by event organizer Ticket Insurance: Having insurance that would 25% 28% refund ticket cost under specific circumstances Temperature Checks: Checking temperature of 27% 24% employees and quests prior to entering venue 33% None of the above 33%

Vacation Deficit + Last Trip

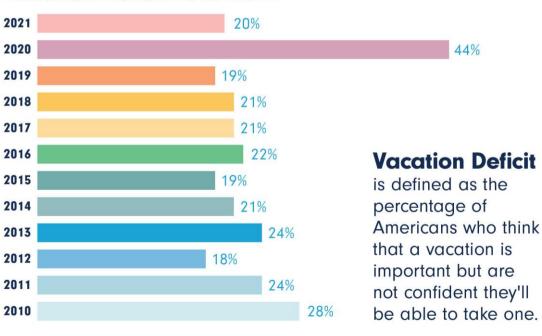
Americans Begin to Make Up for Lost Vacation Time

- The importance of an annual vacation has never been higher **73%** of Americans say so (versus 64% in 2020, 60% in 2019)
- 77% of 18–34-year-olds say an annual vacation is important, 79% of 35-54 demographic, 65% of 55+
- A 'Vacation Deficit' is the percentage who *think* an annual vacation is important but *are not confident* they'll be able to take one
 - 77% say it's important while 20% aren't confident (aka the Vacation Deficit, which was 44% last year)
- In 2021, on average 56% hadn't vacationed in over a year, up from 51% in 2019
- 71% of 55+ population hadn't vacationed in that long, versus 39% of 18–34-year-old travelers and 53% of 35-54 demo
- More than a quarter (28%) haven't had a vacation in more than two years, down from 36% in 2019
- Two in ten (22%) have taken a vacation in past three months, higher than historic norms (14% in 2017, 21% in 2019)
 - Younger Americans (30% 18-34 vs. 22% 35-54 and 15% 55+), men (26% vs. 19% women) are more likely to have traveled recently

Vacation Deficit + Last Trip

Vacation Deficit & Americans' Time Since Last Week-Long Vacation

Vacation Deficit 2010-2021







Of Americans feel taking an annual vacation is important

More than half of Americans haven't had a vacation in over a year, for more than a quarter (28%) it's been two or more years



56%



Two in 10 have taken a vacation in the last 3 months—with younger travelers 18-34 leading the trend (30%) and men (26%) more likely to have traveled recently vs women (19%)

Sharing Economy

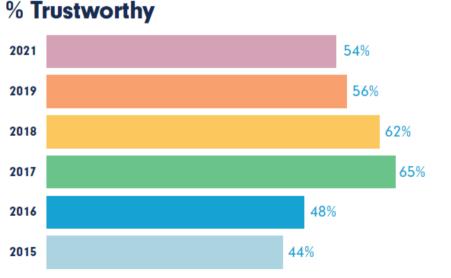
Trust in + Use of Sharing Economy During the Summer Holds Steady

- **54%** of Americans find sharing economy services (such as Airbnb, VRBO, Uber) trustworthy, which is down slightly from 2019 (56%) but up from 44% in 2015 when sharing economy sentiment was first tracked
- Likeliness to use sharing economy services is up slightly at 42% this year (41% in 2019) and increased significantly from 2015 (17%)
- Men are more likely to use sharing economy services this summer 45% vs. 38% women
- Looking at age demographics:
- 65% of 18–34-year-old respondents are likely to use + 69% are likely to trust sharing economy services
- 48% of 35-54 demographic is likely to use, 60% are likely to trust
- 19% of 55+ population is likely to use, 37% are likely to trust
- And Americans who make more than \$100K annually are more likely (49%) to use them than those who make less than \$50K (33%)

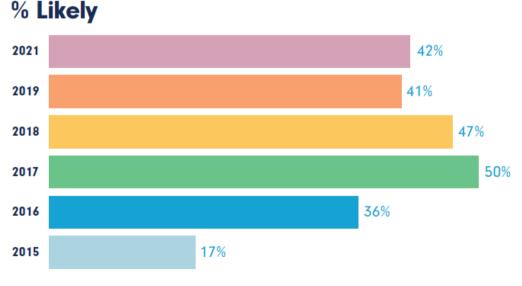
Sharing Economy

Americans Trust in + Use of Sharing Economy Services Over Time









Allianz Partners VCI in the News

TRAVEL WEEKLY

AGENT ISSUE

It's the summer of multiple short getaways



Americans are increasingly looking to take more, but s vacations this summer, according to travel insurance of Allianz Partners.

Allianz has dubbed the phenomenon the "multi micro-cation" afte 34% of Americans said they plan on taking multiple vacations fro through September.

As part of its annual Vacation Confidence Index, Allianz polled 2,1 Americans in May. The company found that 67% plan to travel aw home for at least one night this summer. On average, they planne vacations. Fifty-one percent said they planned to take multiple tri were planning to take three or more summer trips.





Allianz Predicts Record-Breaking Spending on Sun Travel



Allianz Partners USA has released its 13th annual Vacation Confidence Index, predicting that American travelers will spend a jaw-dropping \$153.7 billion on summer vacation in 2021.

The impressive figure marks a 160 percent increase over last year's pandemic-stricken season and a surprising 50 percent increase over the summer of 2019 long before the COVID-19 crisis came into frame.



Allianz Partners Survey Finds Americans Planning to Spend Much More on Summer Vacations

Allianz (II) Partners

A new survey finds that Americans are planning to spend more on their summer vacations than ever before. Allianz Partners USA's 13th Vacation Confidence Index estimates Americans' total spend will be \$150 billion mark for the first time ever in the index's decade

Indeed, after more than a year of Americans shelving travel plan pandemic, the 2021 forecast for summer vacation spending is se records. Allianz Partners estimates Americans' fotal spend will lik \$153,700,000,000. This represents a 160 percent increase over t summer vacation spend in locked-down 2020 and even a 50 per increase over a robust 2019.

This year Americans are planning to spend more on their summe vacations than ever before, with an anticipated average of \$2,12 per vacationing household, the second time the figure has toppe since the travel insurance and assistance company began trackin habits in 2010. Prior to the pandemic in 2019, Allianz found that vacationing Americans planned to spend \$2,037 on summer vacz which dropped more than 7 percent in 2020 to \$1,888 during an unprecedented summer season as the country faced waves of ne infections.

Not surprisingly, with COVID-19 vaccinations now under way, re lessening and mounting pent-up demand, Americans' confidence a summer vacation is at an all-time high this year: 60 percent sa confident they will take a vacation (up from 42 percent in 2019 a percent in 2020), which is defined as a leisure trip of at least a w place that is 100 miles or more from home.

Forbes

This Low-Key Travel Medical Assi Company Could Save Your Life V You're on Vacation



The latest Allianz Vacation Confidence suggests travelers remain nervous even as begin planning more trips. Spending for s vacations this year will reach \$153 billion,

a 160% increase over last year and a 50% increase over 2019. But 44% of those who prefer not to travel say it's because they're still concerned about health and safety. Travel medical assistance companies like SentinelMED can address, but not eliminate, some of those concerns.

TRAVEL+ LEISURE

Americans Are Expected to Spend Even More on Summer Vacations Than They Did in 2019, According to a New Study

"Summer 2021 will be remembered as the summer that Americans finally stopped taking their vacations for granted and eagerly hit the road with a revenge travel budget..."



American tourists are more than ready to get back to summer travel and are expected to spend even more on an upcoming trip than they did in 2019, according to a new study released ahead of the Fourth of July holiday.

U.S. travelers are predicted to spend \$153.7 billion on <u>summer vacations</u> this year, about 50% more than they spent in 2019, according to insurance company Allianz Partners' Vacation Confidence Index. It's also a nearly 160% increase over what people spent in 2020 when much of the country remained locked down due to the pandemic.

"Americans are expected to spend a record amount on summer vacations this year, a report from Allianz says spending is up 160 % over last year, obviously because of the lockdown, and 50% more than 2019. In total Americans are expected to spend more than \$153 billion dollars on summer vacations."

